

## FTP Trouble?

Try this.

When logging into a county FTP site, if you are greeted with a log on error, please attempt the following change to the log on process:

If you are logging on with your username in this format “[myusername@co.grand.co.us](#)” replace that format with this: “[courthouse\myusername](#)”

Note: The corrected format does not contain “@co.grand.co.us”

That should solve the error. Should you still have trouble please contact Andrew at [aoneil@co.grand.co.us](mailto:aoneil@co.grand.co.us)