



**ATTENTION HEALTH FIRST COLORADO (MEDICAID) MEMBERS**

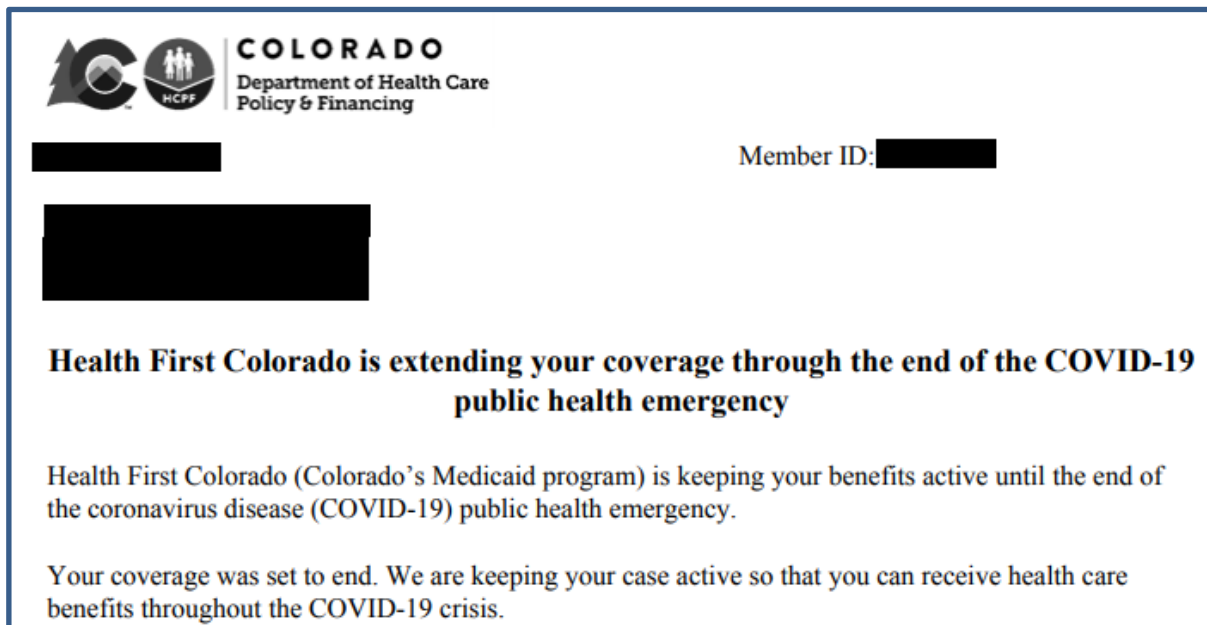
Under the federal Public Health Emergency (PHE) order for COVID-19 issued by U.S. Secretary of Health and Human Services Alex Azar at the start of the pandemic, Medicaid members enrolled during the PHE cannot be dropped off, even if their income goes above the guidelines, unless they move out of state or withdraw from the program.

The Department of Health Care Policy and Financing estimates that by December 2021, over 500,000 individuals across all of Colorado's 64 counties will be **locked-in** to coverage.

Not all **locked-in** individuals will/should lose coverage at the end of the PHE. To determine if locked-in members could keep their Health First Colorado benefits after the PHE, they need to contact Grand County Human Services as soon as possible to complete an eligibility review and provide supporting documentation.

*Are you a locked-in individual?*

If you are a locked-in individual you would have received the following letter:



**DO NOT WAIT UNTIL THE PUBLIC HEALTH EMERGENCY ENDS.**  
Contact us today.

Grand County Department of Human Services

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